

Digital Transition FAQs as of 6/1/2017

- ***If a student can't make it to the digital pick up, can their parents get it for them?***
No. The student must be present because the student will need to log in to the laptop before leaving the media center as well as sign off on receiving the device.
- ***If a student/parent can't make it to the digital pick up, when will they get their device?***
Tentatively there is a makeup day scheduled for Wednesday, August 9. More information on the times will be coming. Otherwise, the student will get the device during the first week of school.
- ***Will there be any textbooks on campus in the library if the student wants to come in before/after school or during lunch to use them?***
Students will receive textbooks for those courses whose textbooks will not be online. For example, students will receive textbooks for AP classes since most of the books are not being provided digitally.
- ***Does the parent/student have the option to purchase a textbook through the school/county if they want to have it in addition to their digital device?*** No, the county does not provide this option.
- ***If a parent has more than one child in the family who has to pick up a device, can all students in the same family come on one day or do they have to come on the designated grade level day?***
Yes, all members of the same family can come on the same day to pick up their digital devices.
- ***Does a parent need to be present for the student to pick up the device?***
No. However, the parent does need to complete all of the online forms before the student will be allowed to check out a device. We are waiting for the link to the new forms for next school year. That information will be sent out when we receive it. The tentative release date is July 28th.
- ***Can I complete the online forms at the school when we come to pick up the digital device?***
The processing of the online forms takes about 24 hours. The forms need to be completed a day or two prior to the day the student will be picking up the laptop.
- ***What does a student need to bring in order to check out a laptop?***
Students should have returned all textbooks.
The online forms must be completed at least 24 hours before pick up.
Students must bring some form of student ID. For incoming freshmen, the middle school ID is acceptable.
- ***How long will the checkout process take?***
There are five stations that students will have to go through before they are finished with laptop checkout. The length of time will depend upon the number of students already in line, any troubleshooting with the laptops, having the correct documentation, etc. Please plan accordingly and anticipate having to wait for a period of time.